Frequently Asked Questions

How much does the MVP Express cost?
The MVP Express is a premium service from HART and is $10 roundtrip, per person for all MVPs. Discount passes (Youth/Senior) are not valid on the HART MVP Express.

Where can I purchase tickets?
MVP Express passes can be purchased via the Flamingo Fares app, and with major debit/credit cards and cash at all MVP Park-n-Ride lots. No payment is accepted on board the bus.

How do I purchase an MVP Express ticket on the Flamingo Fares app?
If you don’t already have an account, you must create one prior to purchasing your MVP Express Pass. You can do so in one of the following ways:

- Download the Flamingo Fares app for iOS or Android.
- Click on “Buy Tickets,” then add your purchase.
- You will be prompted to confirm your selection to continue, then select “Purchase Tickets.”
- You’ll be asked to sign in with Facebook, Google or email to create an account.
- You’ll be prompted to confirm your purchase and then asked to add your credit card information.
- Your purchased tickets will appear in “Use Tickets” and can be selected for activation.

Can I receive a refund if I no longer want to use the MVP Express?
There are no refunds on MVP Express tickets. Please keep this in mind when purchasing tickets.

How can I purchase multiple tickets?
You can purchase up to 20 tickets in one transaction using the Flamingo Fares APP. In addition, you can purchase multiple tickets/wristbands, using cash or credit/debit cards at the designated MVP Express Park-n-Ride lots.

What happens if I do not have a credit card?
Cash accepted at designated MVP Express Park-n-Ride lots.
How does the service work?

Designated MVP park-n-ride lots open at 10:00 a.m. on game day. Shuttle service begins at 10:30 a.m. on game day. MVPs passengers can park or take HART to the four designated pick up/drop off locations. MVPs can prepay their fare via the Flamingo Fares app, or pay with all major debit/credit cards and cash at the site. Upon payment, MVPs will receive a special colored wristband for entry onto the bus. Each game will feature a different color. Return service will begin in the fourth quarter and continue for up to two hours after the game.

Where are the designated MVP Express Park-n-Ride lots located?

- **Plant High School** – 2415 S. Himes Ave., Tampa, FL
- **King High School** – N. 56th St. and Sligh Ave., Temple Terrace, FL
- **Alonso High School** – 8302 Montague St., Tampa, FL
- **WestShore Plaza – WestShore Transfer Center** - 5001 W Gray St; Tampa, FL
- **West Tampa Transfer Center** (return service) - 4201 N Himes Ave., Tampa FL

Is there an MVP Express schedule?

Service will begin at 10:30 a.m. with buses continuously leaving lots for Raymond James Stadium. Return service begins in the fourth quarter and continues for up to two hours after the game – ridership/weather permitting.

What happens if I lose my wristband?

Treat your wristband like cash! If your wristband is lost/stolen/damaged or tampered with in any way, it will need to be replaced by the original purchaser of the ticket. The full price of the MVP Express ticket ($10.00) is applied when replacing each wristband.

Where will the MVP Express drop off on game day?

MVPs will be dropped off and picked up at the West Tamps Transfer Center, across the stress from Raymond James Stadium.

Is the MVP Express ADA-accessible?

HART buses are ADA-accessible. As a backup, HART will have an ADA-accessible van available at each Park-n-Ride lot for riders that require one.
Can I bring food and beverages on the MVP Express?

Unopened food and drinks are allowed on board the MVP Express. NO eating or drinking is permitted on the vehicle.

**Disclaimer:** HART is not responsible for personal injury, nor for the loss or damage to vehicles or contents. We provide free space. No bailment is created.